

**CONTACT:** Jamie Angelle

337-291-8012

## FOR IMMEDIATE RELEASE

August 25, 2020

# **HURRICANE EMERGENCY NUMBERS, ALERTS, RESOURCES**

# \*Dial 311 to report LUS Outages and Street Flooding and Drainage Issues

- Option 1 LUS Power and Water Outages
- Option 2 LUS Fiber Outages
- Option 3 Street Flooding and Drainage Issues

#### \*Should 311 become overloaded:

- Dial 291-9200 for power outages
- 291-5700 for downed power lines or other electrical issues

## **SLEMCO Power Outages**

888-275-3626

#### **ROAD CONDITIONS**

## State Police - Report Roadway Emergencies

Dial \*LSP (\*577) on your cell phone or call 800-469-4828

#### 511

Dial 511 (or 888-ROAD-511) use the "Louisiana 511" app, or visit 511la.org for continual updates about weather-related road conditions, road closures and other travel information.

#### **ALERT NOTIFICATION APPS**

## **Connect Lafayette**

Lafayette Consolidated Government's information and notification system. Sign up at <a href="https://lafayettecityparish.bbcportal.com/">https://lafayettecityparish.bbcportal.com/</a>

-more-

#### **NOAA** Weather Radar Live

Real-time radar images and severe weather alerts

## Way to Geaux App

The app provides drivers with around the clock, real-time traffic notifications and road condition updates. Set your destination and the app will automatically send alerts to your smartphone while traveling on interstates, U.S. and state highways.

### **Alert FM App**

ALERT FM aggregates state and local emergency alerts and messages, including National Weather Service warnings, evacuation information, homeland security notices.

## **Red Cross Hurricane App**

Monitor conditions, find help and let others know you are safe

#### OTHER RESOURCES

## Dial 211 or visit louisiana211.org

- Call 211 for disaster resources. Specialists are available 24/7 before, during and after the storm. Services are multilingual and are accessible to the hearing impaired.
- Callers can access disaster information about food, clothing shelters, special needs, evacuation routes, transportation assistance, crisis counseling, prescription assistance, missing persons post disaster, rebuilding assistance and more.

## American Red Cross, Acadiana Chapter, Lafayette

- 337-234-7371, https://www.redcross.org/
- Listing of all shelters currently open and registered through FEMA and NSS. The
  listing is not limited to Red Cross shelters. The website is updated every four
  hours. <a href="https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html">https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html</a>

## **United Way of Acadiana, Lafayette**

Disaster Relief, 233-8302

### **Second Harvest Food Bank**

337-237-7711, <a href="https://no-hunger.org/">https://no-hunger.org/</a>